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Citibank, N.A., Indonesia
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Citi Foundation Selects Human Initiative in Indonesia for 2024 Global Innovation Challenge to Advance Solutions to Homelessness and Refugees

Human Initiative set to receive \$500,000 in catalytic funding or amounting to Rp7,5 billion and access to a global learning community and network.

Jakarta, September 25, 2024 – The Citi Foundation announced the recipients of the 2024 Global Innovation Challenge, which aims to support solutions that address homelessness. Human Initiative, a leading humanitarian organization in Indonesia, is one of the 50 community organizations around the world set to receive a collective \$25 million or Rp380 billion in catalytic funding to address this pressing global issue.

The recipients of this year's Global Innovation Challenge are granted \$500,000 or amounting to about Rp7,5 billion to support its programs in Indonesia, helping vulnerable populations, including refugees to secure access to safe housing and sustainable livelihoods.

Homelessness remains a significant issue globally and in Indonesian, particularly for marginalized communities, such as refugees and asylum seekers.

As of May 2024, UNCHR recorded more than 120 million people were forcibly displaced worldwide as a result of persecution, conflict, violence or human rights violations.

In Indonesia, it is recorded by the end of 2023, there are 12,295 refugees, 69% are adults and 29% are children. These refugees are often forced to leave their countries due to conflict, then face prolonged stays in Indonesia with limited access to formal employment, education, and other essential services. Despite government efforts notably through the Presidential Regulation on the Handling of Refugees (PP RI No. 125 Tahun 2016), many of them continues to live in precarious conditions thank lack dignity and security.

To address these challenges, Human Initiative has been implementing programs to support refugee children's education since 2018. Nowadays, Human Initiative expanding its efforts through the Decent Work and Settlement for Refugee Assistance Program (DREAM) initiative. The DREAM program seeks to promote self-reliance among refugees by providing access to education, skills training, and employment opportunities, with a particular focus on refugee adolescent and adults. This initiative directly contributes to combating homelessness among refugees and provides them with pathways toward economic independence.

"Since launching the inaugural Global Innovation Challenge in early 2023, we've continued to see how community-based solutions are poised to accelerate impact on the ground," said



Brandee McHale, President of the Citi Foundation and Head of Citi Community Investing & Development. “We call this grant support ‘catalytic’ given the multiplier effect it can have on low-income communities. Each community organization will not only directly impact the lives of people in crisis today, but also create models that can be replicated in other communities around the world tomorrow.”

Batara Sianturi, Chief Executive Officer, Citi Indonesia said, "Initiative such as DREAM provide refugees and vulnerable young people with employability training, helping them to rebuild their lives and participate in the economy to create a better future. Our partnership with Human Initiative enabled us to play a strategic role in assisting refugees and addressing homelessness issue at country and global level."

Tomy Hendrajati, President of Human Initiative stated, “This collaboration is a concrete step in addressing the global challenges faced by refugees, particularly those in Indonesia. With support from Citi Foundation, we believe that the positive impact of the DREAM program can be further expanded, not only by empowering refugees and providing shelter protection but also by offering better opportunities for them to achieve economic independence. We hope this synergy will inspire many to continue collaborating in creating sustainable solutions for humanitarian issues."

Human Initiative will develop an integrated program for 220 refugees in Indonesia by providing access to housing with basic facilities and course allowances to facilitate integration and employability in the third country. Focused on financial literacy and in-demand skills like web development, data science, and agriculture, the program aligns with talent needs in countries such as Australia and United Kingdom. The project will target refugees and asylum seekers in the Greater Jakarta areas, including Jakarta, Bogor, Depok, Tangerang, Bekasi, as well as in Medan, North Sumatera province, and Makassar, South Sulawesi province.

Programs funded by these grants will be implemented over the next two years and grantees will have access to a learning community facilitated by IDEO.org, a nonprofit focused on designing products and services in the social impact sector. Through the learning community, grantees will have the opportunity to build deeper connections, share lessons learned and exchange best practices.

In January 2024, the Citi Foundation issued this Global Innovation Challenge Request for Proposals (RFP). For more information, please visit citifoundation.com/challenge and follow the impact these organizations are making at #InnovationChallenge on social media.

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About Citi Foundation



The Citi Foundation works to promote economic progress and improve the lives of people in low-income communities around the world. We invest in efforts that increase financial inclusion, catalyze job opportunities for youth, and reimagine approaches to building economically vibrant communities. The Citi Foundation's "More than Philanthropy" approach leverages the enormous expertise of Citi and its people to fulfill our mission and drive thought leadership and innovation. For more information, visit www.citifoundation.com.

About Citibank, N.A., Indonesia

Citibank, N.A., Indonesia (Citi Indonesia) is a full branch of Citibank, N.A., a wholly owned subsidiary of Citigroup, Inc., which is based in New York, United States of America. Citi is a preeminent banking partner for institutions with cross-border needs, a global leader in wealth management and a valued personal bank in its home market of the United States. Citi does business in more than 180 countries and jurisdictions, providing corporations, governments, investors, institutions and individuals with a broad range of financial products and services.

In Indonesia, Citi was established since 1968 and is one of the country's largest foreign banks. Citi Indonesia now operates with a refined focus, maintaining four branches in four major cities in Indonesia, namely Jakarta, Bandung, Surabaya, and Medan. Additionally, the Bank sustains a robust corporate distribution network, with approximately 776 locations spread across 38 provinces.

In 2024, Citi Indonesia received numerous prestigious awards both domestically and internationally. Citi Indonesia was named *Indonesia's Best International Bank* by Euromoney, as well as *Best Bank*, *Best Corporate Bank - Large Corp & MNCs*, *Most Innovative Use of Technology - Banks*, and *Highly Commended for Best Commercial Bank - SMEs* and *Best Sustainable Bank*, all for International categories from FinanceAsia. Citi Indonesia was also recognized as *Best Bank for Sustainable Finance*, *Best Bond Adviser - International*, *Best Green Bond - Geothermal Energy*, *Best Convertible Bond*, and *Digital Bank of The Year* from The Asset, as well as *2nd Best Foreign Bank for Corporate Bank* category from Infobank magazine.

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